

20<sup>th</sup> December 2017

Club Motor Inn  
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NSW Business Chamber Limited

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Dear Kaylene

We're pleased to enclose your 2018 Star Ratings certificate and can confirm you are licensed to use the Star Ratings trademark and brand in your marketing materials and signage.

All Star Rated properties require an inspection once every three years to maintain industry best practice standards and help you manage your asset to get the most return on your investment. Our inspection team will be in touch to arrange a suitable time as your inspection deadline approaches.

For enquiries regarding your next inspection, please contact **Debbie Zer** on **07 3846 6535**.

With NSW Business Chamber (NSWBC) managing the program in NSW, you are probably aware we are offering our Star Ratings customers additional value with free tourism membership with NSWBC.

This membership provides you with access to the "Tourism Business Essentials" package normally valued at \$630, but provided to your business at no additional cost for the period 1 July 2017 to 30 June 2018. Please find enclosed further information on membership with NSWBC.

If you have any questions regarding your Star Ratings license or want to find out more about NSWBC membership, please contact me on **9458 7344** or **Byron Michalandos** on **9458 7012**.

I look forward to working with you to make the most of Star Ratings Australia and continue to promote Australia's only officially accredited accommodation program.

Kind regards,



**Nicole O'Donnell**  
Industry Development Manager  
Tourism Industry Division, NSW Business Chamber

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Independently review  
and certified

Club Motor Inn



Representing Australian  
quality standard for

Motel

In 2017/18