

April 17, 2019



THE BANK HOTEL

Our Smoking Policy

The Bank Hotel is committed to providing its guests with a smoke-free atmosphere.

We do provide designated smoking areas within the building and outside the building to fulfill the needs of guests who smoke.

FAQs

Why did The Bank Hotel implement this revised policy?

The majority of guest requests a non-smoking hotel environment. Therefore, we have applied this policy in our hotel. Smoking is not permitted in hotel rooms. The smoking of tobacco, e-cigarettes or other products is allowed only in designated areas.

How will smokers be accommodated?

We do provide designated smoking areas within the building and outside the building to accommodate the needs of guests who smoke.

What measures have been taken to enforce this policy?

We have installed state-of-the-art smoke detectors in hotel rooms and CCTV surveillance in the rest of the building. Our staff have been trained to respond to all complaints regarding potential violations of this policy and are also fully trained as fire marshals. No smoking signs are clearly visible throughout the building and arrows for designated smoking areas are shown on each floor. Guests can request location information upon check-in.

If you have questions about our smoking policy or wish to locate the nearest designated smoking area please speak to one of our friendly staff at our 24/7 reception.

We hope that you will enjoy your stay.

If you have any questions about this press release, please feel free to contact us at enquires@thebankhotel.uk

For reservations, please call or email reservations@thebankhotel.uk

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