



HEALTH & SAFETY POLICY 2022

X10 Khaolak Resort's main commitment is to offer our guests and employees a safe & healthy environment to stay in. All hotels strictly follow national health & safety regulations. It is our duty, stated also within our operating standards, to communicate this policy to all employees and all persons working for or on behalf of X10 Khaolak Resort. In order to secure and go beyond the above our hotels provide the following:

- Correct and clear information, instructions and supervision for all employees
- All employees are well trained
- All employees are informed of health and safety regulations
- Each hotel in our chain has its own emergency team ready to act in case of emergencies (e.g. fire, tsunami, earthquake)
- All hotels have their own doctor on call and at least one employee trained in first aid on duty throughout the day in case of emergencies
- Our employees are trained in case of fire (the usage of fire extinguisher, evacuation drill etc.)
- All areas with restricted entrance are sign posted or locked
- We carry out preventive maintenance for our equipment and also cooperate with external cooperators in order to safety and security
- Wherever necessary evacuation routes are marked
- We constantly upgrade and improve methods of operation in order to eliminate accidents and injuries
- All employees have access to medical care
- All employees have to carry out their responsibilities with regard to health & safety as set out in the hotels' policies
- We employ an outsource company, Cristal International Standards, to monitor and audit all Health and safety concerns within the resort.

Resort Management