



COMMUNITY STATEMENT 2022

The managers and owners of X10 Khaolak Resort share the commitment to ensure positive relationships between the resort and the local community and its businesses. X10 Khaolak Resort ensures its social and economic impacts are positive and beneficial to the local community wherever possible. The resort also strives to minimize and eliminate instances of negative impacts. Our Community Policy and primary goals are as follows:

1. Certification

To achieve a Travelife Gold award in 2022.

2. To Support our Community.

Our aim is to use our skills, experience and financial resources to support local and national initiatives which encourage our staff to be involved, and have a positive impact with the communities in which they live and work.

- Each hotel has a nominated local charity chosen by the hotel team.
- Each hotel supports their local community by working with the schools or colleges to develop skills and promote careers in the hospitality sector.
- Implement carbon offsetting for business and leisure guests
- Be involved in beach cleaning initiatives

3. Purchasing

To support our community by using local products and services but without compromising the quality to our guests.

- We use local suppliers for the majority of kitchen needs – Fish, Vegetables and Fruit
- We use a local laundry company for all our hotel and linen needs
- We employ local musicians and entertainers

4. Opening Doors to Opportunity

Our presence in a market creates jobs and long-term economic benefits, and we further this positive influence through our focus on communities. By unlocking and cultivating a community's potential with mentoring, general education and specialized training in job skills, life skills, and literacy, individuals flourish. As individuals flourish, communities grow stronger, becoming even more vibrant destinations our guests want to visit.

The hotel recognizes the importance of recruiting local people as preferred employees. This increases the likelihood of monies being spent in the local community. Additionally, it encourages local residents to stay within the community, rather than seeking employment outside of the community. The policy preserves our destination which is the basis for prospective and repeat guests.

5. Our Vision

Is to become a fully functional member of the community putting in more than we take out and enhancing the beautiful area of Khao Lak to the best of our ability by promoting it as a whole.

Signed:

Ciaran McNeill

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Resort Manager