



BAYSIDE

GEELONG

QUALITY HOTEL BAYSIDE GEELONG
13-15 THE ESPLANADE GEELONG 3220 VIC
PH: (03) 5244 7700
www.baysidegeelong.com.au
reservations@baysidegeelong.com.au

GUEST SERVICES DIRECTORY

Dear valued guest,

Thank you for choosing Quality Hotel Bayside for your stay in Geelong!

As part of our continued commitment to improve our property and facilities, I am excited to announce the hotel will undergo an extensive redevelopment commencing mid-2020. Your future stays will be even more enhanced with upgraded guest rooms, lobby, pool area, conferencing spaces, fitness centre, food and beverage outlets and more!

During the redevelopment there may be some disruptions and noise. We apologise for any inconvenience caused and appreciate your patience and continued support during this time. Our scheduled completion of this project is late 2021.

On behalf of my team, I wish you a comfortable and pleasant stay with us. I highly recommend you begin your day taking in the beautiful views of Corio Bay whilst enjoying our breakfast, available daily.

This guest services directory offers an easy reference to our services and facilities.

However, if there is something we have not thought of, or you require further information, please contact Reception (dial 9), and our team will be delighted to assist you with your enquiry.

We look forward to welcoming you to our new and additional facilities in late 2021.

Thank you again for choosing to stay at Bayside Geelong.
Relax and enjoy your stay.

Regards,
Kevin Robe
General Manager



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TELEPHONE INFORMATION

Hotel Reception

Dial 9 (available 24 hours)

Room to Room Dialling

All guest rooms are prefixed by the number 2 (Room 2 is 202, room 35 is 235)

Direct Dial

Dial '0' then the number required including area code if necessary.

Emergencies Police, Fire or Ambulance, dial "0" to obtain an outside line then dial "000"

Taxi A taxi can be arranged by dialling reception or by dialling from your in-room telephone directly.

Geelong Taxi Network 131008

Geelong Maxi Taxi 5278 5785 (5 + passengers)

Directory Assistance

Direct Enquiries (Australia) 1223

Direct Enquiries (International) 1225

National Calls Dial '0' to obtain an outside line followed by the area code and required number

International Calls Dial '0' for an outside line followed by:

- International Access Code (0011)
- Country code
- Area code
- Required number

Telephone Call Charges

All mobile & international calls will be automatically charged to your room, including using prepaid telephone cards. Please contact reception for pricing schedules.

HOTEL SERVICES

Air Conditioning

All guest rooms have individual reverse cycle air conditioning. If you have any difficulties in setting the air conditioning please contact reception.

Alarm Clock

A clock/radio is located near the bedside. If you have any difficulties in setting or tuning the clock/radio please contact reception.

Baby Facilities

Cots and highchairs are available upon request.

Bicycle Hire

Complimentary use of the hotel's bicycles is available for hotel guests. Contact reception for further details.

Business Requirements

Photocopying and facsimile services are available at reception.

Car Park

Parking is provided within the hotel grounds for house guests. We have under cover and underground parking available. The Reception entry height restriction is 2.8m and in the basement is 1.95m

Car Rental

Thrifty Car Rental is located 300m from our hotel

Ph: 03 5222 5888

Europcar 03 5229 8188 Hertz 03 5229 1100

Checkout Time

Checkout time is 10.00am. If you wish to extend your stay, please advise reception the prior evening and we will endeavour to accommodate your request. (Charges apply)

Express Check-Out

Simply return your key to our dedicated express check-out box outside Reception.

First Aid

A first aid kit is located at Reception for basic emergency needs.

Housekeeping

If you require any extra towels, pillows, blankets, etc. please contact reception.

Ironing Facilities

Iron and ironing board are available in all rooms.

Dry Cleaning Service

A same day dry cleaning service is available Monday to Friday (excludes public holidays) All items must be delivered to reception before 9.00am and will be returned the same day before 6.00pm. A price list is available in all guest rooms.

Lost And Found

Lost property is held by the hotel for a period of 1 month.

Messages

Messages will be kept at reception for collection.

Minibar - Cheeky Treats 24/7

Snack and beverage packages are delivered on demand 24/7. A list is provided in each room, please call Reception to place an order.

Reservations

Travelling on? Our reception staff will happily book accommodation at any other Choice Hotel for you.

Safety Deposit Box

A safety deposit box is located at reception.

Televisions

Hearing Impaired

Hearing impaired Teletext option is available. Please contact reception to have this facility enabled.

Freeview – Digital Television

All televisions are tuned to the Free to Air digital television stations.

DVD Players

DVD players and movies are available from reception. Charges apply

Wake Up Calls

An alarm clock is on your bedside table for your convenience, should you wish to receive a wake-up call please contact reception.

Wi-Fi Internet Connection

A wireless internet connection is available in each guest room. A password is available from reception. A 24 hour help desk is available for internet related issues. **Toll-free 1800 414 823**





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OUT & ABOUT

Visitor Information Centre

The Geelong Tourist Information Centre is located in the National Wool Museum on the corner of Moorabool and Brougham streets.

The Great Ocean Road

Only an hour's drive from Melbourne, Geelong is Victoria's second largest city and the gateway to the incomparable Great Ocean Road.

Waterfront Geelong

One of the city's drawcards, Waterfront Geelong, features many cafes and restaurants, fully restored art deco seawater baths, Yacht club and a scenic bayside promenade dotted with brightly-painted bollards depicting many of Geelong's historical characters. Step back in time and take a ride on the fabulously restored 110 year old steam carousel by the waterfront and then continue to explore the many new attractions that surround beautiful Corio Bay.

The Bellarine Peninsula

The Bellarine Peninsula is home to a number of attractive beach towns including Queenscliff, Point Lonsdale, Drysdale, Ocean Grove, Barwon Heads, St Leonards and Portarlington. These popular tourist destinations are not only situated on a most attractive coastline, but have a number of interesting stops along the way. Attractions such as art and craft shops, markets and great eating establishments are also plentiful. The peninsula also boasts some of the best golf courses in Australia.

Within The Bellarine and adjacent Golden Plains Shire there are many wineries all waiting for you to discover and sample their award winning wines.

Geelong Otway Region

Every month there is something to see or do in the Geelong Otway region. Whether it's a sporting event, a fair, or a festival, there is always endless entertainment and something for everyone.

Apollo Bay

Little more than a decade ago, Apollo Bay was a sleepy coastal hamlet servicing local fishing, farming and timber milling communities. Today the township retains a low-key, friendly atmosphere as visitors discover the delights of the scenic bay, proximity to magnificent forests, waterfalls and walks. Promoted as "paradise by the sea", Apollo Bay offers a huge range of activities including surfing, swimming, bushwalking, easy strolling, Cape Otway lighthouse tours, picnicking, horse riding and golf. There are also museums, shipwreck sites, many plant nurseries and heritage trails.

National Wool Museum

The National Wool Museum has been revamped and takes us back to the historic wool years. The museum is a multimedia display that showcases the contribution of wool to Australia's growth.

Geelong Art Gallery

Included in the gallery's exhibitions are several paintings by Eugene Von Guerard which depict scenes of a time when Geelong as dependent upon the land for survival.

Buckley Falls

A short drive from the city is Buckley Falls. William Buckley, an escaped convict, lived with the local Koories for many years. They taught him to fish at these falls on the Barwon River and many years later he showed the new European settlers this fishing spot.

Guided Walks & Cycling

Walking and cycling paths hug the curve of the bay and provide easy access to the many attractions along the foreshore. More than 100 brightly-painted bollards are dotted around the bay depicting some of Geelong's local historic characters.

Local Tour Operators

More Than a Tour

www.morethanatour.com.au

Contact: 0428 522 951

Gull Airport Services

www.gull.com.au

Contact: 5222 4966

Hotel Reception

We provide a number of regional maps and promotional brochures for local tours, activities and events.



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Rewards points are available on qualifying room rates only terms and conditions are available at

www.choicehotels.com.au