



Tongariro Crossing Lodge

Information & rate sheet

Tongariro Crossing Lodge is not your run-of-the-mill hotel with cookie-cutter rooms and services.

What our guests enjoy most about staying with us is our warm hospitality and our ability, as a small lodge with 12 suites, to give each guest personal attention - something not often found in larger establishments.

Guests also rate our location very highly. Based in the heart of the resort town of Waimarino (formerly National Park Village), the natural wonders of the Tongariro National Park are right on our doorstep. We are just 30 minutes from the start of the legendary Tongariro Alpine Crossing, with shuttle services to the hike and wider Park available from our doorstep. We are also only 20 minutes from the Whakapapa ski area and Sky Waka gondola on Mt Ruapehu (open year-round). A good choice of cafes, restaurants and bars are just a short stroll away, as well as outdoors equipment rental stores.

In addition, guests love our spacious, warm and immaculately clean suites, and the quiet surroundings of our lovingly-tended gardens, as well as our hearty breakfast. Crafted to give guests the energy they need for a day of adventures, our breakfast is served with our famous freshly-baked homemade bread in our dining room with views of Mt Ngauruhoe on clear days.

With our local knowledge, we provide expert information on weather conditions, activities they can enjoy in the area and dining options. We can also help with the logistics of booking shuttles and tours.

The quality of our facilities and services is reflected our **Qualmark Silver Sustainable Tourism Business** rating, and our **4 star plus** classification in the Bed & Breakfast category.

Our mission is to allow guests to look after their explorations, while we look after them!

Location: 27 Carroll Street, Waimarino (formerly National Park Village), Ruapehu District, New Zealand

Facilities & services include:

- Silver service breakfast
- Free, fast wifi in all suites
- High-quality bathroom amenities
- Kettle, toaster, fridge & microwave with coffee, tea & hot chocolate in all suites
- Free parking on site
- Laundry facilities & drying room for wet ski, snowboard & hiking gear
- Tongariro Alpine Crossing shuttle bookings & advice
- Secure storage for bikes or snow gear
- Large, landscaped grounds
- Board games & book exchange
- BBQ facilities
- On-site garden bar



About us

Marina and Louis van Wyk have been the owners and operators of Tongariro Crossing Lodge since 2016.

We fell in love with the Ruapehu region having spent many family trips skiing and snowboarding here, and exploring the magnificent Tongariro National Park.

As travellers ourselves, we know what it's like to discover a new country and adventures. We are passionate about providing our guests with the best possible service. We strive to offer all the home comforts, plus a few extra touches, to help guests relax and recharge with the splendour of Tongariro National Park as their backdrop.

Tongariro Crossing Lodge - Wholesale rates NETT

Peak season:

1 October 2027 to 17 April 2028

7 July 2028 - 23 July 2028

Suite	No. available	Max Occupancy	Details	Room Only	B&B 2 pax	B&B 3 pax	B&B 4 pax
Pipiriki Suite	1	3	Large studio suite with queen & single bed, seating area & access to full kitchen shared with one other unit	\$246	\$306	\$361	N/A
Jerusalem Suite	1	3	Large studio suite with a queen bed & single sofa bed, plus bathroom renovated in November 2022, lounge area & access to full kitchen shared with one other unit	\$259	\$319	\$374	N/A
Whakapapa Suite	1	3	Spacious suite with separate bedroom and lounge with single sofa bed, dining table fridge, microwave & toaster	\$259	\$319	\$374	N/A
Turoa Self Contained Suite	1	3	Spacious suite with separate bedroom, lounge and full kitchen, with queen bed in bedroom & single sofa bed in the lounge.	\$290	\$350	\$405	N/A
Horopito Self Contained Unit	1	4	Ideal for families or couples seeking modern comfort & extra space. Queen & two single beds in large bedroom, lounge & newly renovated bathroom & full kitchen. With easy access to garden terrace & views of Mt Ruapehu.	\$290	\$350	\$405	\$460
Waimarino Suite (Accessible)	1	4	A two-bedroom suite fully renovated in October 2024. Ideal for families with young children, or three adults. Queen and king beds (king can be split in 2 singles) in each room, plus full kitchen, accessible bathroom & direct access to garden terrace.	\$299	\$359	\$414	\$469
One-bedroom Garden Suites	6	3	Set in our landscaped gardens, our new 6 one-bedroom garden suites offer king or twin bed options, plus a sofa bed. Each suite has cooking facilities and a private deck.	King \$391	King \$451	King \$506	N/A
				Twin \$398	Twin \$458	Twin \$513	

Peak season additional information

- All rates are WHOLESale NETT
- Rate amount is per night
- Two-night minimum stay applies
- Rates are quoted in NZD and include GST @ 15%
- Closed to arrival Christmas Day (25/12/27) and New Years Day (01/01/28)
- Breakfast options can be confirmed by guest on arrival (see Breakfast Offering section below).

Low season rates:

18 April 2028 to 6 July 2028

24 July 2028 to 19 October 2028

Room type	No. available	Max Occupancy	Details	B&B 2 pax	B&B 3 pax	B&B 4 pax
Pipiriki Suite	1	3	Large studio suite with queen & single bed, seating area & access to full kitchen shared with one other unit	\$209	\$234	N/A
Jerusalem Suite	1	3	Large studio suite with a queen bed & single sofa bed, plus bathroom renovated in November 2022, lounge area & access to full kitchen shared with one other unit	\$221	\$246	N/A
Whakapapa Suite	1	3	Spacious suite with separate bedroom and lounge with single sofa bed, dining table fridge, microwave & toaster	\$221	\$246	N/A
Turoa Self Contained Suite	1	3	Spacious suite with separate bedroom, lounge and full kitchen, with queen bed in bedroom & single sofa bed in the lounge.	\$247	\$272	N/A
Horopito Self Contained Unit	1	4	Ideal for families or couples seeking modern comfort & extra space. Queen & two single beds in large bedroom, lounge & newly renovated bathroom & full kitchen. With easy access to garden terrace & views of Mt Ruapehu.	\$247	\$272	\$297
Waimarino Suite (Accessible)	1	4	A two-bedroom suite fully renovated in October 2024. Ideal for families with young children, or three adults. Queen and king beds (king can be split in 2 singles) in each room, plus full kitchen, accessible bathroom & direct access to garden terrace.	\$254	\$279	\$304
One-bedroom Garden Suites	6	3	Set in our landscaped gardens, our new one-bedroom garden suites offer king or twin bed options, plus a sofa bed. Each suite has cooking facilities and a private deck.	King \$333	King \$358	N/A
				Twin \$339	Twin \$364	

Low season additional information

- All rates are WHOLESale NETT
- Rate amount is per night and includes continental breakfast basket (see SPECIAL OFFER below)
- Rates are quoted in NZD and include GST @ 15%
- One-night minimum stay
- SPECIAL OFFER: Nightly rates include in-room continental breakfast basket
- Upgrade to cooked breakfast for \$12 (NETT) per person.

Property details

- Check in time: 15.00 to 19.00. Early check-in available on request. Self-check available for late arrivals
- Check out time: 10.00
- Infants up to 2 years old stay free and are not included in maximum occupancy total
- Baby cots available on request – No charge
- Extra child nightly rate \$15 NETT
- Extra child breakfast \$15 NETT

Payment terms

Billback – Payment is due by the 20th of the month following guest check-in. Payment is accepted by direct bank deposit, and in NZ Dollars.

Cancellation Policy

All cancellations must be received no later than 5 days prior to arrival. Cancellations within 5 days of arrival will incur a charge equal to the first night's accommodation. No show will incur 100% accommodation cost. All cancellations and amendments must be confirmed in writing.

Group discount and terms

- With 12 guest suites, we can host groups of up to 24-28 pax.
- Date range: 1 October 2027 to 17 April 2028
- 5% discount on accommodation (Room Only rate) when booking 6+ guest suites
- 10% discount on accommodation (Room Only rate) when booking 12 guest suites
- Payment terms for groups: 50% non-refundable deposit is required for group bookings one month before check in.

Tongariro Crossing Lodge Suite Descriptions

One-bedroom Garden Suites

Our six one-bedroom Garden Suites were built in May 2025 and are architecturally designed to provide guests the highest level of comfort and space to relax and recharge. Situated in our landscaped gardens, these spacious 29m², premium suites feature a lounge, separate bedroom with king or twin beds and ensuite bathroom, cooking facilities, and a private deck.

Available in king or twin bed configurations.



Jerusalem Suite

The Jerusalem Suite offers space and home comforts in an open plan unit with a queen bed and a living area that contains a single sofa bed, table and TV.

The suite has a modern ensuite bathroom featuring a rainwater showerhead. It also has tea and coffee making facilities and access to a fully-equipped kitchen shared with just one other suite. Guests also enjoy a private patio space with views of Mt Ngauruhoe on a clear day.

Can be booked with the Pipiriki Suite as an interconnected unit.



Pipiriki Suite

The open plan Pipiriki Suite offers guests space and home comforts. The suite features an ensuite bathroom, tea and coffee making facilities, seating area and a dining table/desk.

Guests have access to their own patio space and a fully-equipped kitchen shared with one other unit.

Can be booked with the Jerusalem Suite as an interconnected unit.

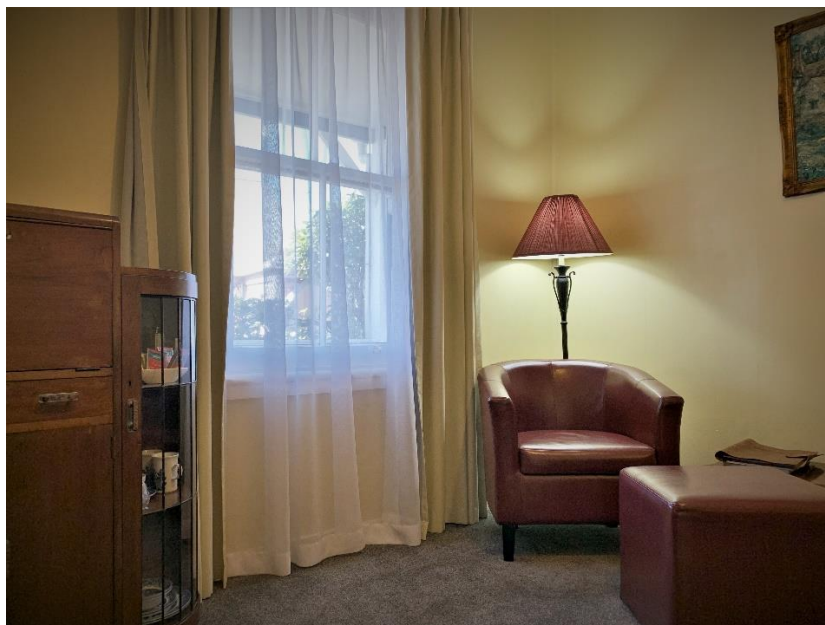


Whakapapa Suite

Guests will enjoy relaxing in our spacious and finely decorated Whakapapa suite. With a separate bedroom and lounge, this suite offers the luxury of space and comfort, plus the convenience of a mini-fridge, microwave oven, toaster and kettle.

The lounge has a comfortable sofa bed for families with kids or friends travelling together.

Can be booked with the Turoa Suite as an interconnected unit.



Turoa Self-Contained Suite

The Turoa Self-Contained Suite offers superior comfort and space, plus the convenience of a fully-equipped kitchen. With a separate lounge and patio, this suite is perfect for guests wanting the luxury of extra room.

The lounge has a comfortable sofa bed for families with kids or friends travelling together.

Can be booked with the Whakapapa Suite as an interconnected unit.



Waimarino Suite

(Accessible)

Fully renovated in October 2024, this suite offers a lounge with a king bed (can be converted to twin), plus a separate bedroom with a queen bed.

Guests will enjoy the brand-new kitchen with full cooking facilities (cooktop and oven), and a new, large accessible bathroom.

Waimarino is ideal for families with small children or up to three adults travelling together. This suite offers direct access to our garden terrace.



Horopito Self-Contained Unit

With a modern kitchen and bathroom, Horopito is ideal for families or couples looking for extra space.

The unit features a large bedroom with a queen bed and two single beds, plus a separate living room with a large-screen TV and a full kitchen, enabling guests to self-cater. Horopito also offers outdoor seating, easy access to our garden terrace and the awe-inspiring views of splendid sunsets and sunrises over Mt Ruapehu.



Breakfast offering

We serve breakfast in our guest lounge offering our guests nutritious and delicious meals, silver style service with high quality local produce and fresh bread baked on site. The options vary from Continental (cereal or oatmeal porridge) to Cooked (meat or vegetarian), as well as in-room breakfast baskets. All breakfast options include a hot beverage (tea, coffee or hot chocolate) and premium fruit juice.

We can also provide in-room breakfasts on request, as well as packed lunches.



Garden bar

Our Garden Bar is the ideal place for guests to recharge with a celebratory drink after a day of outdoor adventures. Located on our garden terrace surrounded by lush greenery, we serve a selection of locally produced wine and beer, and tasty snacks in a relaxed atmosphere.



What our guests say about their experience of staying with us

- The rooms are cosy. The breakfasts and packed lunch were all great (including yummy homemade bread). The owner was very nice and helpful. There is a vegetarian option for breakfast and lunch."
- "The lodge has a lovely garden and courtyard. Louis was very helpful and friendly. You could walk to the excellent cafes and restaurants in National Park. The village is a great choice for hiking the Tongariro Crossing, mountain biking and shorter forest walks."
- "You couldn't get better hosts! The best!! What makes it special are the owners Marina and Louis. Nothing is too much trouble for them, we had a lovely full breakfast. Marina gave us excellent advice on where to go and we did one of the best walks yet on our 6-week trip. We were able to sit out in the sun surrounded by beautiful roses. A perfect end to the day. Highly recommend it."
- "Perfectly located for our hike. Very well equipped and extremely well run by a lovely couple and their team. The photos do not do the delightful lodges justice. Nor the lovely communal garden and bar space. Can highly recommend. Let's not forget the delicious breakfast and nourishing packed lunch provided for our Tongariro hike."
- "Clean. Comfortable. Friendly. Accommodating."
- "Super classy, super clean, really everything you need! Highly recommended!!"
- "A delightful, charming motel surrounded by greenery, with a flowery garden and very well maintained. We had a 2-bedroom apartment and a nice separate kitchen with all the necessary equipment. A large bathroom and a lovely little terrace overlooking the garden. Very quiet and peaceful place, but close to hiking trails."
- "My wife and I spent two nights at Tongariro Crossing Lodge with our granddaughter who was keen to access the snow on Ruapehu. A great location, very comfortable and our hosts/staff were awesome. Delicious breakfast."
- "We loved our stay at Tongariro National Park Marina and Louis recommended hikes to us, their breakfast was the best I had in New Zealand, and the fact that there was a bar was a real bonus. After our hikes, we could relax and enjoy a quiet drink. The cleanliness of the rooms and the entire resort was truly charming. 10/10 thanks again"
- "This is the only place to stay if you are in the area. We had one of the new suites with the Tongariro crossing package. The shuttle bus service was super and the in room breakfast and packed lunch to take with us were excellent. The garden bar for a drink afterwards was much appreciated. Our suite was just about brand new, very well equipped kitchen, fantastic shower and comfortable bed."
- "We just finished a three night stay. The rooms are comfortable and well provisioned, including coffee (dried and French press), tea, cups, dishes, silverware, mini fridge, etc. For those doing the Alpine Crossing hike, the staff will deliver an ample breakfast for before the hike and a plentiful sack lunch to take on it, as well as coordinating transportation. The staff and owners were incredibly pleasant and helpful. It was a delightful stay."
- "A truly great place to stay! It was spotlessly clean. We were accommodated in the one-bedroom Garden Suites, which opened in May 2025, and it was very pleasant. We stayed here for two nights. Breakfast was even prepared for us each day. There were two bottles of milk, cereal, two yogurt containers, etc. If you wanted more, you could ask the hosts. I would definitely book the lodge again."