

Old Silk Apartments Guidebook

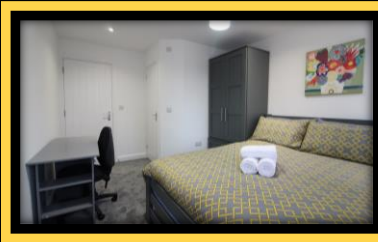


02477 752663 | bimal@covstays.co.uk



Welcome to Old Silk Apartments

A selection of 9 highest-quality, newly built, serviced studios and 2-bed, en-suited apartments situated over 4 floors on a residential street in the city centre of Coventry. These stunning apartments are fully furnished and equipped for all your short stay needs. Perfect for both leisure guests and contractors with a variety of king bed and single bed arrangements.



DETAILS



LOCATION

Old Silk Apartments,
59 Lower Ford Street,
Coventry, CV1 5PS



BEDROOMS

- 2 Singles or
- King or
- King and small double (2-bed)



BATHROOMS

1/2 En-Suite



AMENITIES

- Fresh towels & linens
- Shampoo, shower gel & handwash
- Electric hob & oven
- Communal Laundry Room
- Microwave, kettle & toaster
- Superfast Wi-Fi
- Cookware, crockery & cutlery
- Hair dryer
- Iron & ironing board



RULES

- **No parties**
- Quiet time from 22:00 to 09:00
- **No smoking**
- Funds will be deducted from deposits for infraction.
- **No pets**

Abouts us



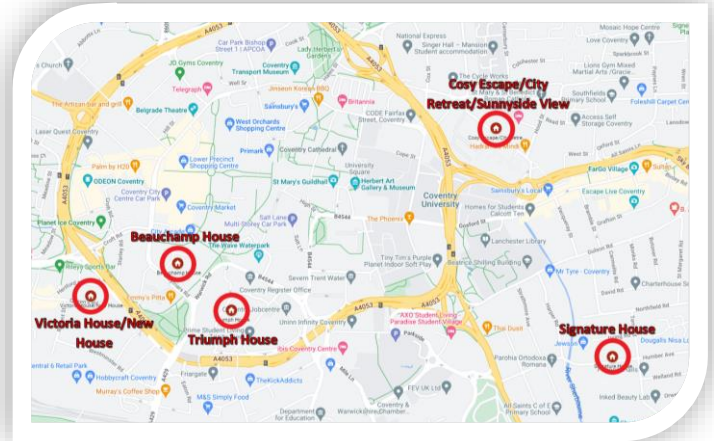
A warm welcome from the CovStays Team

Thank you so much for choosing to stay at our properties and supporting our small business – your patronage is greatly appreciated.

We are a local serviced-accommodation provider dedicated to providing a comfortable experience at an affordable price. We have hosted guests from around the globe in Coventry for several years and are looking forward to many more.

We are based at Victoria House, 44-45 Queen's Road, CV1 3EH. Please feel free to get in touch via the contact information provided, whether it's an issue with your stay or simply constructive criticism, we will try our best to address it in a timely manner.

If you are planning on visiting Coventry, we would love to welcome your continued patronage on our website, where all stays are discounted from their portal equivalents.



CONTACT INFORMATION

Number:

Mob, WhatsApp: +44 (0) 2477 752663

This number is readily available for calls
Mon – Fri: 9am – 5pm, please only call
outside of these hours if urgent.

Website:

<https://www.covstays.co.uk/>

Instagram and Facebook: CovStays



Emergency Numbers:

Main emergency number - 999

Alternative – 112

Non-emergency police – 101

Non-emergency medical - 111

Check-in



Standard check-in time starts **from 3pm**, a lockbox access code will be provided via your booking portal on the day. We are unfortunately unable to store luggage at this property.

If you would like to check-in earlier than this, please get in touch. Note that this is subject to availability and may incur an extra charge.

We are unfortunately unable to store luggage at this property.

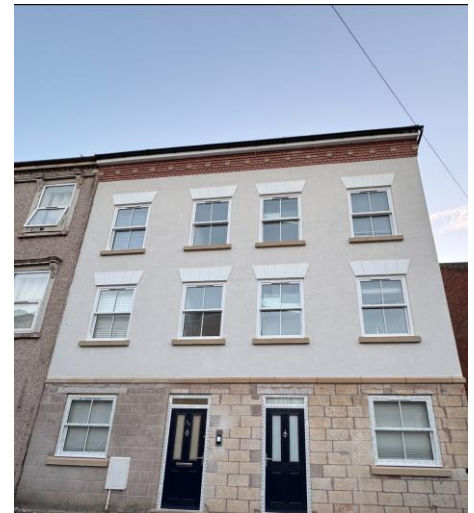
Directions

Old Silk Apartments are located just off the ring road off Sky Blue Way on Lower Ford Street, CV1 5PS.

There is a paid public car park managed by TCP opposite the property.

ADDRESS

59 Lower Ford Street
Coventry
CV1 5PS



External Pic



Alternatively, there is street parking with restrictions on the one side of Lower Ford Street or on the left side of Alma Street, the right is reserved for residents.

Both are unrestricted after 6pm. For longer-term parking information can be found here

https://en.parkopedia.co.uk/parking/carpark/lower_ford_street/cv1/coventry/?arriving=202304191530&leaving=202304191730



Lower Ford Street. Mon - Fri 8am to 6pm, 2hrs parking, no return within 4hrs.

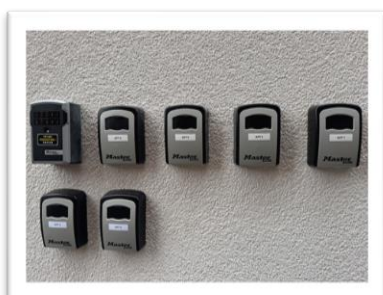


Left side of Alma Street. Mon - Fri 8am to 6pm, 1hr parking, no return within 2hrs.

Lockboxes:

The lockboxes are located to the right side of the building, each is labelled with a flat number, a code will be provided on the day of your check-in.

1. Slide down the black cover.
2. Enter the code provided.
3. Push down on the black button firmly and pull towards you, the box will open and you can take the keys.
4. Close the box and scramble the number combination, remember to push the cover back up.



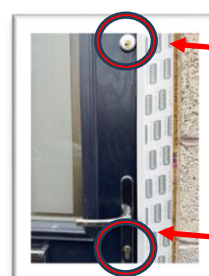
Front door:

To open from outside, put key in the lower lock and turn anti clockwise. Take key out and put in top lock, running this clockwise.

To lock from inside, pull the door shut, lift the handle upwards, and turn the thumb turn anticlockwise.

To lock from outside, pull the door shut, lift the handle upwards, put the key into bottom lock and then turn the key clockwise to lock.

To open from inside, turn the thumb turn clockwise, pull the handle downwards and at the same time turn the top Yale lock.



Top lock

Lower lock

WI-FI

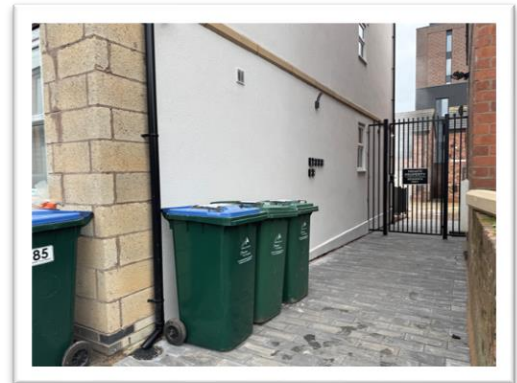
Room	Username	Password
Flat 1	OSAppt1-WiFi	Used-Pacify-Fancy8
Flat 2	OSAppt2-WiFi	Overflow-Action3-Chain
Flat 3	OSAppt3-WiFi	Buckle-Worrier2-Smoked
Flat 4	OSAppt4-WiFi	Shortwave7-Scope-Sesame
Flat 5	OSAppt5-WiFi	Universal9-Retool-Slush
Flat 6	OSAppt6-WiFi	Registry8-Junkman-Anything
Flat 7	OSAppt7-WiFi	Flagship-Cauterize3-Tucking
Flat 8	OSAppt8-WiFi	Evolution-Grazing8-Kinfolk
Flat 9	OSAppt9-WiFi	Avatar-Hazily-Outspoken6

Cleaning

Please note that all cleaning information and fees are always kept up-to-date on the Charge Automation link we send out, so kindly refer to that link for the latest details.

Bins

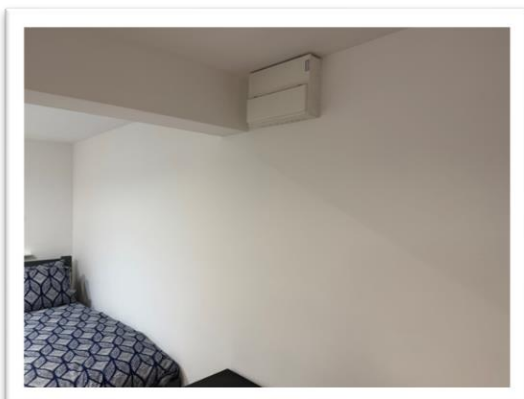
If your bins get full before we come to empty them, you will be able to take them to one of the wheelie bins at the right side of the building (the same place as the lockboxes). You will need your keys to enter back into the building. A spare bin liner has been provided in the cupboard under your sink.



Electrics

An iron and ironing board can be found in the wardrobe.

In the unlikely event that you encounter a problem with certain electrics not working, we ask that you check the consumer unit for tripped breakers. These are in a white box high up on the wall at different positions in each apartment and are clearly labelled. If the breakers continue to trip you may have plugged in a faulty device.



Laundry

Use of the washing machines and dryers is free. A soap tap is provided for you in the cupboard under the sink. You will find the laundry room in the basement.



Intercom

Each room can be contacted via the intercom to the right of the front door. Access cannot currently be granted from the room. To answer the intercom in the room, press the right-most button depicting a speech bubble.



Delivery/Mail

We do not have an office at this property and so cannot receive packages for you. Make sure to reference your deliveries with your room number so the postmen can ring your room on delivery. The intercom does not currently grant access remotely so you will have to collect at the front door. We are unable to redirect any mail after the guest has checked out.

Heating

The radiators can be adjusted by turning the valve on the right side. Most of these are labelled from off to a maximum setting of 6. Turning the valve anticlockwise will increase temperature, turning it clockwise will decrease it.

The heating is permanently set to an ambient temperature of 19C but can be overridden temporarily by guests using the Time:O:Stat located on the wall. Left buttons alter the time and right buttons alter the temperature.



Extensions

Please let us know as soon as possible if you are planning to extend your stay so that we can accommodate you before the property is booked by another guest. We would love to welcome your continued patronage on our website, where all stays are discounted from their portal equivalents.



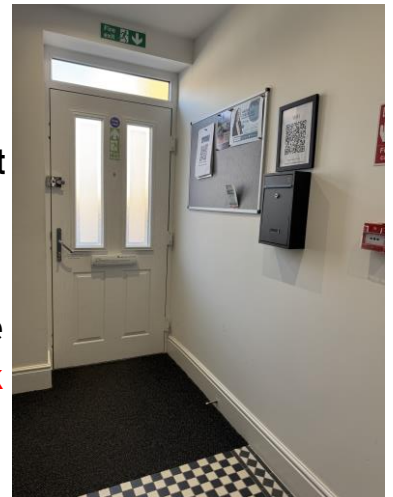
<https://www.covstays.co.uk/>

Check out

Standard check-out time is **11am**, if you plan on checking out earlier, please let us know as it helps us organise our cleaners.

If you would like to check-out later than this, please get in touch with us. Note that this is subject to availability and may incur an extra charge.

Kindly wash, dry and put away any dishes. Please make sure to take all your personal belongings with you, **lock the flat door** and **return your key into the black key box placed next to the entrance door**. While exiting, please ensure that the front door is shut behind you.



Finally, we'd be most grateful if you could spare a minute to leave us a review either on the portal on which you booked, or on our Covstays Google page - as this allows us to grow our business.



House Rules



No parties or events

No smoking

No pets



Only the number of guests that have been booked in are permitted on the premises. This property can accommodate a **maximum of two people for the studios or four people for the two-bed apartments.**

Please be respectful of bed sheets and towels. Makeup/foundation, face medications/creams, and tanning products will stain and/or bleach linens/towels. Towels must only be used to dry yourself. **Un-salvageable linens/bath towels will be charged to the guest.**

The cost to replace a **key set** is **£35.00** and **will be deducted from the deposit.**

At the sole discretion of the host, an **additional cleaning fee** can be **deducted from the deposit** if clean-up is required that goes **beyond standard cleaning.**

Please keep the room ventilated when taking a shower or cooking by opening windows and doors and using the extractor fans. These can be switched on using the button above the bathroom door if they are not working. If you are disturbed by the fan at night and need to switch it off, please remember to switch it back on, especially before check-out.

The guest will be responsible for any loss of income/damage incurred by breaking house rules.

