

Parque Metreñehue – Pucón Chile

RESERVATION & CANCELATION POLICY

Here are details about the different rates we offer and what happens if you have to cancel.

For all our rooms and cabins we offer the following rates:

- **Standard Fully Flexible Rate**

This rate allows for cancellation due to unexpected illness or travel restrictions up to 24 hours before the date of Check-In without charge. You can also change the dates of your stay at any time. We cannot accept date change requests on the actual day of Check-In.

- **Non-Refundable 20% Discounted Rate**

100% is paid after reservation but you can change the dates of your stay once to any date in the future if you cannot travel on the original booking due to unexpected illness or travel restrictions. You can make this change up to 24 hours before the date of Check-In without charge. We cannot accept date change requests on the actual day of Check-In and, with this rate, we cannot offer refunds.

We also offer special discounts for:

Long Stays - Family Get Togethers - "Parents Only" Getaways

For more details contact us at info@parquemetreñehue.com