



Coronavirus
COVID-19
Public Health
Advice

Donegal Wild Atlantic Hostel Covid-19 Policies

Revised Hostel Guidelines and
procedures

The health and safety of our team members and our guests remain our top priority. To offer you assurance and peace of mind when you stay at Donegal Wild Atlantic Hostel we have prepared an action plan that is fully compliant with the guidelines issued by the HSE and Failte Ireland.

Whilst some of our new procedures will be visible throughout the hostel, others will take place behind the scenes. In advance of your stay we will prepare the hostel to ensure that your well-being and that of our team is paramount at all times, ensuring you have a safe and relaxing stay at Donegal Wild Atlantic Hostel

For your continued safety, we have implemented the following Action Plan:

1. Covid-19 induction training delivered to all team members.
2. Visible signage in place, outlining hygiene protocol throughout the hostel
3. Social distancing policy in place.
4. Frequent cleaning and sanitizing of all surfaces and touchpoints.
5. The wearing of PPE will be strictly adhered to by our team members as per HSE guidelines
6. Hand sanitizer stations available throughout the Hostel
7. Updated cleaning & sanitization programme in place in front of House and back of House areas
8. Rooms serviced on departure only to minimize contact during your stay

To ensure your safety and the safety of others we kindly request that you adhere to the following:

1. Wash hands & use hand sanitizer frequently.
2. Maintain your physical distance.
3. Stay within your own family/household group.
4. Maintain cough / sneeze etiquette
5. Clean & sanitize your phone, laptop and keys regularly.
6. Stay at home if you display symptoms.
7. Avoid cash payments where possible
8. Smoking and vaping is prohibited in all areas of the Hostel
9. Please inform a member of staff if you are feeling unwell or displaying symptoms of Covid-19



On Check in/check out:



1. We kindly request that our guests wear face coverings when approaching reception
2. Contact tracing forms will be issued on arrival for you to complete
3. Hand sanitization stations at entry to hostel and throughout the hostel public areas
4. Our front of house team will wear appropriate PPE
5. Temperature checks will be in place at check in
6. Visible signage outlining hygiene protocols at the hostel have been placed at the entrance to the hostel and throughout the building
7. Our team will observe social distancing whilst checking you in and out
8. Contactless payment options and e-mail receipts are available and will be encouraged. Where this is not possible, payment terminals will be disinfected before and after each transaction
9. On checkout room key cards to be placed in the box provided
10. Room key cards will be disinfected with medical-grade antimicrobial agent after each stay

Public Areas of the Hostel:

- Our dedicated cleaning team will clean and sanitize public areas and high traffic areas every 45 mins
- Advanced cleaning programmes and additional cleaning is in place in our Back of House Areas.
- Frequent cleaning and sanitizing of all touch points, door handles, worktops and counter tops.
- A rigorous hand hygiene programme is in place and must be followed by all staff members
- Hand sanitization points have been installed at entry to the Hostel and throughout the hostel public areas
- Disposable paper towels are now in use in public toilets

Guest Bedrooms:

- An enhanced cleaning regime is in place for all bedrooms and bathrooms in preparation for your arrival with specific attention to all touchpoints
- All bed linen will be washed at a minimum of 70°C to kill any potential bacteria
- To avoid unnecessary contact in your room by our team members, your room will be serviced on departure only (rooms can of course be serviced on request)

Kitchen and Common Room:

- A robust cleaning regime is in place for the kitchen and common room
- All appliances and worktops will be cleaned and sanitized every 45 mins
- Hand sanitization points have been installed in the kitchen and common room
- Table tops and chairs will be sanitized regularly

Prior to travelling...

For the safety of our staff and other hostel guests we would ask you not to travel if you have any of the following symptoms or if you fall into any of the high risk categories:

- **If you have been in close contact** with a **confirmed** case of coronavirus in **the last 14 days**
- If you have a temperature of 38°C or higher and suffer with any of the following symptoms:
 - Any type of ongoing cough
 - Difficulty breathing
 - Ongoing diarrhoea
 - Ongoing vomiting
 - Skin rash
 - Bruising or bleeding without injury
 - Feeling unwell
 - Confusion.

If you have been overseas in the last 14 days in a non-greenlisted country (you must self-isolate for the next 14 days as per Government guidelines).



Distance

yourself at least 2 metres (6 feet) away from other people, especially those who might be unwell



Know

the symptoms. If you have them self isolate and contact your GP immediately

COVID-19 symptoms include

- > high temperature
- > cough
- > breathing difficulty
- > sudden loss of sense of smell or taste
- > flu-like symptoms



Cover

your mouth and nose with a tissue or sleeve when coughing or sneezing and discard used tissue safely



Avoid

crowds and crowded places

Wearing a face covering helps prevent the spread of COVID-19

- > It should fit snugly and cover your nose/chin
- > Avoid touching it while wearing
- > Continue to wash your hands and social distance
- > Not suitable for under 13s or those who have difficulty wearing them



Wash

your hands well and often to avoid contamination.

For your Convenience, Please stay up to date with Covid-19 Health Advice in Ireland

Please familiarize yourself and stay up to date with the latest Government conditions for travel in Ireland:

- [Irish Government Covid-19 Travel Advice](#)
- [Passenger Locator Form to be filled in before travelling to Ireland](#)
- [If Travelling to Ireland from a Non-Greenlisted Country](#)
- [If travelling to Ireland from a Greenlisted Country](#)

We thank you for your cooperation as we
strive to make your holiday experience a
safer one