



## CHILDREN SAFETY POLICY & INTERNAL REGULATIONS

Here at Elite Suites by Rhodes Bay we pay special attention to our little VIP guests and are making extra efforts to upgrade their existing children facilities.

Our Kids' Club with a dedicated and professional team, will be available to provide services for children aged 4-12 years old, always in compliance with all security and safety regulations. However, we request that you keep a constant check on your children whenever they are not participating in an organized activity, especially around the swimming pools, parking area, beach.

### KIDS' CLUB OPERATION (4-12 yrs)

- From June till end of September
  - During the rest of the year: whenever the children's occupancy level justifies it
- Above all are subject to the number of children staying in the hotel.

### KIDS' CLUB INFORMATION AND REGULATIONS

- Kids' club is free for all resort guests aged 4-12 years
- Children who are aged less than 4 years are also welcome to use the club facilities or join activities, provided they are accompanied by an adult
- Kids' club operating hours are available at Reception and on animation board on the 10<sup>th</sup> floor
- Please inform the club staff on how you can be contacted
- Please collect your child at closing time
- Children are not allowed to leave children's club without a responsible adult
- It is essential that your child is healthy and dressed appropriately for the scheduled activities
- Please ensure that your child has a hat, sun screen, swimsuit and a change of clothing, as these items are not provided
- In order to ensure excellent operation of kids' club, parents are invited to point out any health problem or any other information relative to the well-being of their child(ren)
- Children who are ill or exhibit signs of illness may not participate in programs
- Kids' club staff are not allowed by law to administer medication to children
- Activities are subject to change depending on weather conditions and the number of kids present for the activity
- Children should not bring valuables (jewelry, mobile phones, electronic games, etc.) with them to the club. The hotel cannot be held responsible for any loss, damage of any items during participation in the activities
- Children who are disruptive or unruly will be returned to their parents and may be excluded from further participation
- In the event of an accident, illness or emergency the kids' club staff will contact the parents immediately. In the event of a doctor's visit, medical or hospital expenses, the parents must reimburse the hotel for all expenses incurred.



## PRECAUTIONS

- Children should be supervised at all times, especially when in the pools or the sea
- Children under 12 should not use lifts without the supervision of an adult
- Children should wear suitable shoes or sandals when they are outside
- Children should not dive into the pools or run around the pool area as it may be slippery
- Please do not allow children to swim immediately after meals
- Please be careful with inflatables and water toys
- Children may become disoriented when in new surroundings. We suggest that you teach them your room number and in case they get lost, to contact any member of the staff with a name badge
- Please respect the comfort of other guests

## CHILDREN'S FACILITIES

- Facilities such as kettles, high chairs, sterilizers, baby cots are provided on request.
- For your convenience, please contact our Reservations Department at least 48 hours prior to your arrival date

## BABY SITTING FACILITIES

- Subject to availability, the Reception will be happy to assist you with babysitting services at an extra cost
- Please note that babysitting availability may be limited, so we suggest to book at least 24 hours in advance
- Please inform Reception of any special instructions (medical conditions, allergies, etc). Babysitters are not allowed by law to provide medicines
- A maximum of two children per babysitter is permitted
- Babysitting sessions should not exceed four hours
- Parents should be contactable at all times and leave their contact details with the babysitter or Reception
- Babysitters are not allowed to feed children under 3 years without parental supervision
- Babysitters are not allowed to bring the child outside the hotel premises

## MEDICAL

A general doctor and pediatrician are on call 24-hours.