SUSTAINABILITY



A lasting commitment to people, community and the environment

Best Western Premier Bangtao Beach Resort & Spa is continually working to improve the impact we have on people, community and the environment. We are committed to reducing our greenhouse gas emissions, protecting and supporting biodiversity, and conserving the environment surrounding the resort.

01 REDUCE EMISSIONS	02 PROTECT BIODIVERSITY	03 CONSERVE OUR COAST
Lower greenhouse gas emissions	Support nature and local habitats	Protect the environment around the resort

2025 greenhouse gas emissions performance

In 2025, the hotel achieved a 2.84% reduction in total greenhouse gas emissions compared with 2024, decreasing from 2,314,634.26 kg CO_2e to 2,248,823.56 kg CO_2e. This exceeded the hotel's 2% reduction target. In addition, average emissions per guest night decreased by 5.32%, from 17.09 kg CO_2e in 2024 to 16.18 kg CO_2e in 2025, demonstrating improved carbon efficiency.

2.84%	5.32%	2,248,823.56
Total emissions reduction	Carbon intensity reduction per guest night	Total emissions in 2025 (kg CO_2e)

What contributed to the improvement?

Energy efficiency	Water conservation	Waste reduction
Strengthened switch-off practices and energy-saving awareness.	Resort-wide water-saving measures and improved water pressure control.	Increased recycling rates and continued efforts to minimise waste.

COMMUNITY, PEOPLE & OUR NEXT STEPS

Community engagement in 2026

We are proud of the community activities carried out in 2026. Our contributions included financial support for the Gibbon Reintroduction Project at Ton Sai Waterfall and a donation to the Thai Red Cross Society.

We also participated in the Vegetarian Festival and donated essential items and dry food to Cheng Talay Shrine. In addition, we joined the “Change Waste to Smiles” project organised by Cherng Talay Subdistrict Administrative Organization.



Coastal clean-up and conservation



Waste reduction and recycling



Staff awareness and training

Looking ahead: 2027 commitments

We recognise that more work remains. In 2027, we are implementing new initiatives throughout our operations to help achieve our sustainability goals. We encourage our valued guests, staff and visitors to follow the reminders provided throughout the hotel to save water and energy and minimise waste.

In 2027, we remain committed to participating in joint clean-up and conservation initiatives throughout the year, supporting community engagement and environmental stewardship.

Respecting human rights

Best Western Premier Bangtao Beach Resort & Spa is committed to respecting and protecting human rights. We believe that everyone should be treated fairly and with respect. As part of this commitment, we regularly train our staff about preventing discrimination.

Safeguarding children and young people

We are committed to safeguarding the welfare of children and young people. Our policy is to report suspected instances of child exploitation and abuse to the police.

REPORT A CONCERN

Guests, staff and visitors may report concerns about child exploitation or abuse to Cherng Talay Police Station: 076-235630 | Tourist Police: 1155